# Pegasys® Home Delivery Program
## Instruction guide for new patients

### 1. Your Prescription:

- Your doctor has written you a prescription for Pegasys® (either a hard copy/paper script, or eScript).

- Your doctor will send the prescription to **JustMeds** to have Pegasys® delivered to your home (or alternate address).

### 2. Contact Details and Information:

- Your doctor will share your details (full name, phone number and email address) with JustMeds.

- They will also send the eScript number and any necessary documentation.

### 3. Verification and Questions:

- JustMeds will verify your information.

- A pharmacist will contact you (via phone call or SMS) to confirm your details and provide important health information about Pegasys®.

- They will also confirm your delivery schedule and process the PBS patient co-pay payment. *NB: The PBS co-payment is $31.60 for general patients or $7.70 for concession card holders.*

- You will receive an email to download the JustMeds MedAdvisor app, or an SMS with a link to process payment.

### 4. Script Processing:

- Your script will be processed and packed by JustMeds in Sydney or Perth.

### 5. Medication Delivery:

- JustMeds will dispense, pack and ship Pegasys® to you in a refrigerated truck.

- On the delivery day, you will receive an SMS with delivery details and an estimated time of arrival.

- **You (or a family member) must be present at the delivery address to receive and sign for the delivery.** NB: Your medicine delivery cannot be left unattended or delivered to a post office box.

- Once you receive your Pegasys® delivery, **please ensure it is placed in a refrigerator immediately** to ensure the integrity of your medicine is not compromised.

- For patients located in regional, rural or remote areas, JustMeds will work with different couriers to organise delivery and will liaise with these patients directly.

### 6. Ongoing Deliveries:

- Set up alerts in the JustMeds app to remind you about repeat scripts for Pegasys®.

- Alternatively, the pharmacist will send reminders when your next script is due.

### Any Questions or Issues?

*Please contact JustMeds directly via phone on* **07 2000 4124**, *SMS* **0485 866011**, *email* **rx@justmeds.com.au** *or visit* **www.justmeds.com.au/pegasys** *for more information or scan the QR Code.*

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Home Delivery Program