# Pegasys® Home Delivery Program

Instruction guide for existing patients (If you have your Pegasys® repeat script with you)



## 1. Contact JustMeds:

- Contact JustMeds via phone 07 2000 4124 or email rx@justmeds.com.au
- Share a scanned copy (photograph) of your hard copy/paper script, or send your eScript.



## 2. Verification and Questions:

- JustMeds will verify your information.
- A pharmacist will contact you (via phone call or SMS) to confirm your details and provide important health information about Pegasys®.
- They will also confirm your delivery schedule and process the PBS patient co-pay payment. NB: The PBS co-payment is \$31.60 for general patients or \$7.70 for concession card holders.
- You will receive an email to download the JustMeds MedAdvisor app, or an SMS with a link to process payment.



#### 3. Mail Hard Copy Scripts:

• For hard copy/paper scripts, please mail the original to:

**JustMeds PO Box 536 NOOSA HEADS QLD 4567** 



# 4. Script Processing:

• Your script will be processed and packed by JustMeds in Sydney or Perth.



# 5. Medication Delivery:

- JustMeds will dispense, pack and ship Pegasys<sup>®</sup> to you in a refrigerated truck.
- On the delivery day, you will receive an SMS with delivery details and an estimated time of arrival.
- You (or a family member) must be present at the delivery address to receive and sign for the delivery. NB: Your medicine delivery cannot be left unattended or delivered to a post office box.
- Once you receive your Pegasys<sup>®</sup> delivery, please ensure it is placed in a refrigerator immediately to ensure the integrity of your medicine is not compromised.
- For patients located in regional, rural or remote areas, JustMeds will work with different couriers to organise delivery and will liaise with these patients directly.



#### 6. Ongoing Deliveries:

- Set up alerts in the JustMeds app to remind you about repeat scripts for Pegasys<sup>®</sup>.
- Alternatively, the pharmacist will send reminders when your next script is due.



#### **Any Questions or Issues?**

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# Pegasys® Home Delivery Program

If your Pegasys® repeat script is with your local pharmacy



# 1. Collect Script:

- Go to your pharmacy and ask them to return your Pegasys® repeat script to you, as this treatment will now only be available through a home delivery program.
- Alternatively, you may want to ask your pharmacy to send your Pegasys® repeat script directly to JustMeds.
- If your pharmacy agrees to do this, they can contact JustMeds via phone
  07 2000 4124 or email
  rx@justmeds.com.au to start the process.



#### 2. Contact Just Meds:

- Once you have collected your Pegasys® repeat script from your pharmacy, contact JustMeds via phone 07 2000 4124 or email rx@justmeds.com.au
- Share a scanned copy (photograph) of your hard copy/paper script, or send your eScript.



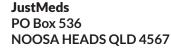
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E C H O ) C A R E

PEGASYS®