

Pegasys® Home Delivery Program

Instruction guide for existing patients
(If you have your Pegasys® repeat script with you)



1. Contact JustMeds:

- Contact **JustMeds** via phone **07 2000 4124** or email **rx@justmeds.com.au**
- Share a scanned copy (photograph) of your hard copy/paper script, or send your eScript.



2. Verification and Questions:

- JustMeds will verify your information.
- A pharmacist will contact you (via phone call or SMS) to confirm your details and provide important health information about Pegasys®.
- They will also confirm your delivery schedule and process the PBS patient co-pay payment. *NB: The PBS co-payment is \$31.60 for general patients or \$7.70 for concession card holders.*
- You will receive an email to download the JustMeds MedAdvisor app, or an SMS with a link to process payment.



3. Mail Hard Copy Scripts:

- For hard copy/paper scripts, please mail the original to:
JustMeds
PO Box 536
NOOSA HEADS QLD 4567



4. Script Processing:

- Your script will be processed and packed by JustMeds in Sydney or Perth.



5. Medication Delivery:

- JustMeds will dispense, pack and ship Pegasys® to you in a refrigerated truck.
- On the delivery day, you will receive an SMS with delivery details and an estimated time of arrival.
- **You (or a family member) must be present at the delivery address to receive and sign for the delivery.** NB: Your medicine delivery cannot be left unattended or delivered to a post office box.
- Once you receive your Pegasys® delivery, **please ensure it is placed in a refrigerator immediately** to ensure the integrity of your medicine is not compromised.
- For patients located in regional, rural or remote areas, JustMeds will work with different couriers to organise delivery and will liaise with these patients directly.



6. Ongoing Deliveries:

- Set up alerts in the JustMeds app to remind you about repeat scripts for Pegasys®.
- Alternatively, the pharmacist will send reminders when your next script is due.



Any Questions or Issues?

Please contact JustMeds directly via phone on **07 2000 4124**, SMS **0485 866011**, email **rx@justmeds.com.au** or visit **www.justmeds.com.au/pegasys** for more information or scan the QR Code.



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PEGASYS®
Home Delivery Program

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If your Pegasys® repeat script is with your local pharmacy



1. Collect Script:

- Go to your pharmacy and ask them to return your Pegasys® repeat script to you, as this treatment will now only be available through a home delivery program.
- Alternatively, you may want to ask your pharmacy to send your Pegasys® repeat script directly to JustMeds.
- If your pharmacy agrees to do this, they can contact JustMeds via phone **07 000 4124** or email **rx@justmeds.com.au** to start the process.



2. Contact JustMeds:

- Once you have collected your Pegasys® repeat script from your pharmacy, contact JustMeds via phone **07 2000 4124** or email **rx@justmeds.com.au**
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